

## imExtended Terms and Conditions/Privacy Statement

Access to the Website is subject to the following terms and conditions. Please take the time to read through these before continuing to use the Website. On accessing the Website on this and on each subsequent occasion you will be deemed to have accepted all of the terms and conditions that applies to its use and to the facilities and services provided by it. We reserve the right to alter these terms and conditions at any time and it is your obligation to check if changes have been made. Your use of the Website after changes are posted on-line shall constitute acceptance of the new terms and conditions.

## About Us

This website is owned and operated by imExtended Pty Ltd ACN: 140 033 352 under the domain name imextended.com.au and imextended.com (the website). imExtended is an authorised representative of and fully underwritten by Motorguard Pty Ltd.

## The Website

Access to the Website is permitted on a temporary basis, and we reserve the right to withdraw or amend the service we provide on the Website without notice. We will not be liable if for any reason the website is unavailable at any time or for any period. The questions and answers provided on this website are for information purposes only. They are not intended to provide insurance advice, risk management, legal advice, or other advice and should not be relied upon in that regard.

The answers provided do not necessarily reflect the full details of the terms, conditions and exceptions of the policy wording.

The answers provided are in some instances subject to underwriting and cover might not be available for certain activities, liabilities or past or present directorships.

## Data Collection

imExtended recognise the importance of protecting your personal information. We collect and retain information about you to communicate with you and to process your requests for products and services. imExtended do not sell non-public personal information about current or former customers, nor do we share this type of information with anyone other than our affiliates.

imExtended will only store credit card details for the term that monies are still owing if a payment plan is used to purchase any products from the imExtended website. On successful completion of the final payment, all credit card details will be deleted from our records.

By reading this document you agree that imExtended can pass all information gathered by you to Motorguard Pty Ltd to finalise the purchase of all products and services obtained from the website. This excludes payment information.

## Cookies

A cookie is a piece of data stored on the user's hard drive containing information about the user. The imExtended website does not use cookies for any reason. Although imExtended do not use cookies for any reason they can not vouch for any other website that may be referenced from the imExtended website.

## Links

This web site may contain links to other web sites. Please be aware that imExtended is not responsible for the privacy practices of any other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every web site that collects personally identifiable information. This privacy statement applies solely to information collected by imExtended.

## Security

We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. The data that is captured via the imExtended website is stored on a third party database and is only accessible to imExtended personnel.

All personal information you provide to imExtended over the Internet while inquiring about or purchasing a product is passed through a secure, encrypted connection. The secure connection is over a protocol called secure sockets layer (SSL). imExtended uses the strongest form of SSL encryption (128-bit), which provides a very high level of protection against unauthorised access in order to prevent unauthorised persons from reading the information you send to imExtended while it is in transit over the Internet.

## Payments

All payments or part payments for warranty or insurance products are to be made by selected credit cards at the time of purchase of the applicable product or service. You must therefore provide details of your current and valid credit card, including:

- 1 Credit card type;
- 2 Name on credit card;
- 3 Credit card number; and
- 4 Expiry date.

## Pay by the month Information

IMPORTANT - Keep this handy.

You might need to refer to the following information in the future. If you choose to pay by three easy instalments by Direct Debit using your credit card, together with the website terms and conditions in this document that will always be available at [www.imExtended.com.au](http://www.imExtended.com.au).

The first deduction will draw from your nominated credit card immediately on purchase through the imExtended website, and then equal deductions monthly there after until all outstanding monies are paid in full.

Your Financial Institution may charge a fee if there are insufficient funds in your account to cover any debits. If further information is required, please contact your Financial Institution.

However, you should note that if an instalment of the premium remains unpaid for a period of at least 14 days we reserve the right to refuse to pay a claim. If an instalment of your premium remains unpaid for a period of at least one month, we reserve the right to cancel your unpaid policy/policies.

If you choose to cancel your policy there is no refund and the direct debit will continue until all outstanding monies are paid in full.

## Other

All applications for warranty, insurance or other products made via the imExtended website are subject to and must comply with both imExtended's and Motorguard Pty Ltd's normal approval criteria and are governed by the normal terms and conditions applying to each product or service requested. Full terms and conditions are contained within the downloadable documents on this website, which include a Product Disclosure Statement and Important Information about Motorguard Pty Ltd.

By choosing to use imExtended, you agree to indemnify it, its officers, agents, partners, and employees from any and all claims or damage, including reasonable legal fees, made by third parties due to, or arising out of, content you choose to submit or access; or from your use of our services, your violation of the Terms and Conditions or your infringement, or infringement by any other user of your account, of any intellectual property or other right of any person or entity. The Terms and Conditions will inure to the benefit of imExtended successors, assigns and licensees.

imExtended's total liability arising out of any type of legal claim (whether in contract, tort or otherwise), shall be limited to any amounts you may have paid to imExtended and, in the absence of any such payment, imExtended shall have no liability.

To the extent permitted by applicable law, in no event will imExtended be liable for any indirect, consequential, incidental, special, multiple, punitive or similar damages including, but not limited to, damages for lost profits, loss of goodwill, loss of data, or any and all other loss resulting from your use of this website or any material referenced by, or obtained by using, this website (including any loss caused by any harmful, corrupted, defective, virus infected, indecent or obscene materials or the inability to use the service), arising out of any type of legal claim (whether in contract, tort or otherwise), whether or not imExtended has been advised of the possibility of such damage.

imExtended is in no way liable for any warranty or motor vehicle insurance claim that the purchaser of any products from this website should make. All claims for any products offered by this website shall and will be made directly to Motorguard Pty Ltd.

You acknowledge and accept that your use of the imExtended Website indicates your acceptance of website's Terms of Use and the Security and Privacy Statement. imExtended may at any time vary this document by publishing the altered version on the imExtended website.

imExtended is under no obligation to specifically notify you of any variation to this document. You accept that by your use of the imExtended Website after any variation, imExtended has provided you with sufficient notice of the variation and you are taken to have accepted the new policies in this document.

## Correspondence

All correspondence relating to the Website should be sent to:

imExtended Pty Ltd PO Box 221  
Narrabeen NSW 2101  
Australia

Email: [info@imextended.com.au](mailto:info@imextended.com.au)

**Operating hours:** Monday – Friday 9am - 5pm